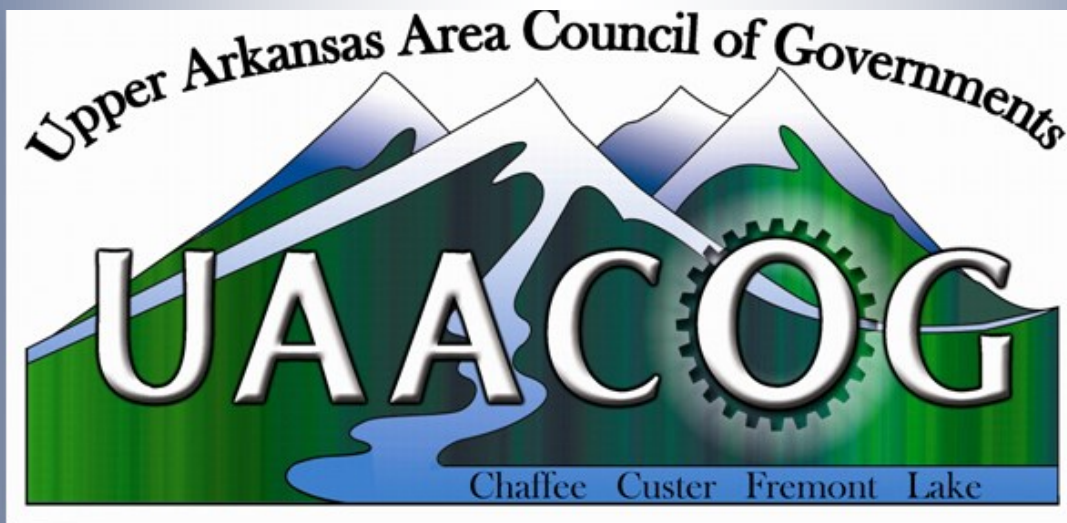


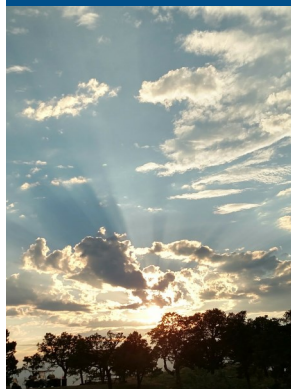
# Upper Arkansas Area Council of Governments Annual Report 2021



The mission of the UAACOG together with the four counties of Lake, Chaffee, Custer and Fremont, is to provide quality services to promote self-sufficiency and healthy lifestyles of individuals and families by enabling them to improve their lives.

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## Message from the Executive Director

*Jessica T. Scott*

### 2021 Year In Review

In 2021, UAACOG celebrated 47 years! This past year has been the second year of this unprecedented time during a pandemic. We continue to be challenged like never before. The executive team, staff, and countless volunteers worked diligently to provide continued service during this unimaginable time. Their passion, dedication, and resiliency is truly remarkable. During a global crisis, UAACOG assisted approximately 15,650 individuals, families, and businesses, a slight decrease (2.28%) from 2020.

A few highlights of 2021 accomplishments are mentioned below:

- ◆ Implemented electronic inventory tracking for capitalized & non-capitalized equipment.
- ◆ Initiated an Employee Assistance Program.
- ◆ Proposed an Enterprise Zone Boundary Amendment for Chaffee County to OEDIT and Colorado EDC.
- ◆ Closed largest UAADC loan in program history for modular home manufacturing facility.
- ◆ Hosted 1st Annual UAACOG Golf Tournament—supported Homeless Veterans Program.
- ◆ Installed security doors in hallways at UAACOG office to prevent public access to employee offices.
- ◆ Participated as a stakeholder in HB21-1271 Incentives Grant Program.
- ◆ Completed numerous monitoring events for programs including CDLE and Head Start PMQI with no findings.
- ◆ UAACOG became a member of the UniteUs referral network.
- ◆ Overcame numerous challenges on the mutual self-help program to complete permanent financing on six homes scheduled to close in January 2022.
- ◆ Reduced office hazards in Salida AAA Office by removing and replacing damaged carpeting.
- ◆ Certified 502 Direct Loan Packager and created new 502 Direct Loan Application Package.

Respectfully,

Jessica T. Scott, Executive Director

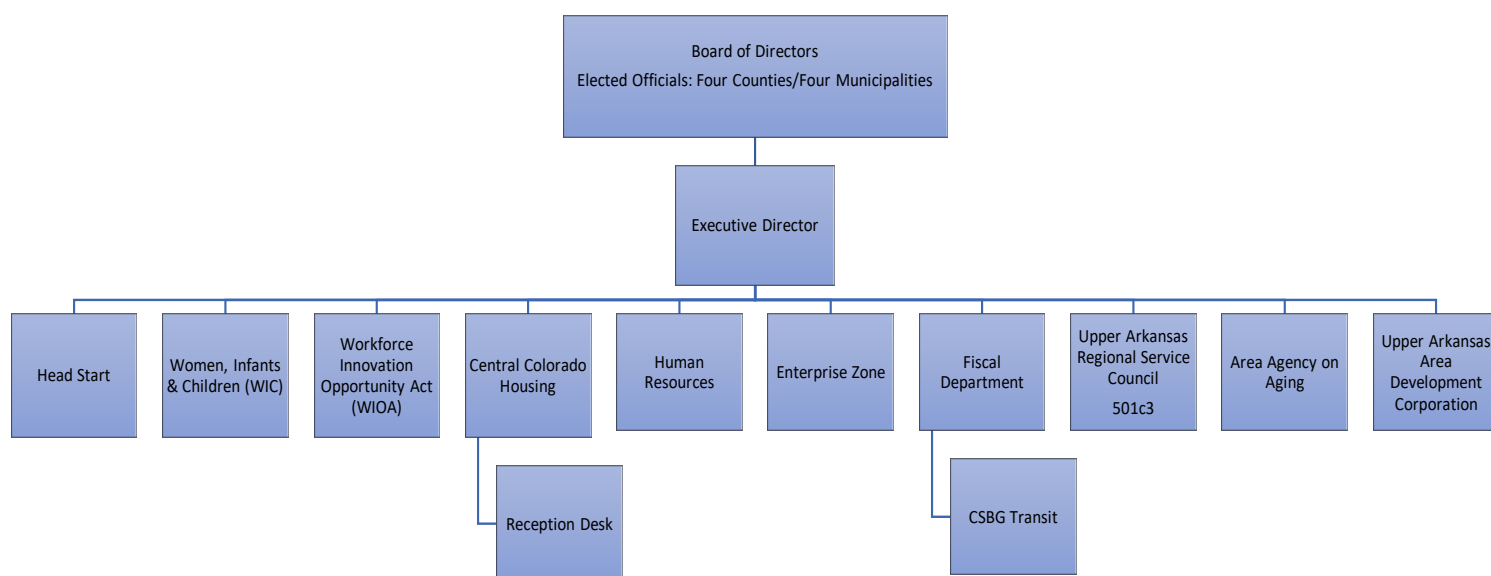
# UPPER ARKANSAS AREA COUNCIL OF GOVERNMENTS

## BOARD OF DIRECTORS

**December 31, 2021**

CHAIRMAN	Dwayne McFall Fremont County Commissioner 615 Macon Ave. Rm. 105 Cañon City, CO 81212	dwayne.mcfall@fremontco.com  719-276-7300 (O) 719-276-7412 (F)
VICE- CHAIRMAN	Rusty Granzella Chaffee County Commissioner P.O. Box 699 Salida, CO 81201	rgranzella@chaffeecounty.org  719-539-2218 (O) 719-539-7442 (F)
SECRETARY	Jeff Fiedler Lake County Commissioner P.O. Box 964 / 505 Harrison Ave Leadville, CO 80461	jfiedler@co.lake.co.us 719-427-7500 (C) 719-486-4181 (O) 719-486-3972 (F)
DIRECTOR	Greg Labbe Mayor of Leadville 800 Harrison Avenue Leadville, CO 80461	lvmayor@leadville-co.gov  719-486-0349 (O) 719-486-1040 (F)
DIRECTOR	Kevin Day Custer County Commissioner P.O. Box 150 Westcliffe, CO 81252	kevin@custercountygov.com  719-784-3208 (O) 719-371-1488 (C)
DIRECTOR	H.A. "Buck" Wenzel Mayor of Silver Cliff 612 E Main Street Silver Cliff, CO	mayor@silvercliffco.com  719-250-8963 (C) 719-783-2335 (H)
DIRECTOR	Dan Shore Salida City Council Member 549 E Street Salida, CO 81201	Dan.shore@salidaelected.com  719-221-6384 (C)
DIRECTOR	Anthony Esquibel Florence City Council Member  Ashley Smith Mayor of Cañon City Proxy: Ryan Stevens, City Admin.	Anthony.esquibel@florencecolorado.org 719-784-6150 (O)  Ryan.Stevens@canoncity.org 719-269-9011 (O) 719-429-1658 (C)

# Organizational Chart



# Women, Infants, and Children (WIC)

The WIC Program is a Supplemental Food and Nutrition Education Program for women who are pregnant or breastfeeding, infants, and children up to the age of five years. To qualify for WIC, a family must meet income guidelines that are at 185% of poverty, which allows us to serve a broader population than either Medicaid or SNAP. Participants must also have a nutritional risk factor such as anemia or poor weight gain or a factor in which potentially impacts one's nutritional status. Participants receive a nutritional assessment that includes anthropometric measurements, a check of hemoglobin, and counseling regarding the assessment. As of December 31, 2021 UAACOG had 1097 participants agency wide, serving Fremont, Chaffee, Custer, and Lake Counties.

There were 11 vendors serving WIC clients within the UAACOG region during 2021. The charts show the amount of food dollars spent by WIC participants per FY2021 per county and per vendor in each county.

County		Dollars spent in food per County	
Chaffee	134	Chaffee	\$70,751
Custer	44	Custer	\$14,193
Fremont	835	Fremont	\$468,425
Lake	84	Lake	\$40,534
Total	1097		\$598,903

Hold me, love me,  
Praise me so,  
Teach me, hug me,  
Watch me Grow!



Vendor County	Vendor Name	Annual Redemptions
Chaffee	CITY MARKET	\$25,279
Chaffee	LaGree's	\$2,480
	Poncha Springs	
Chaffee	Safeway	\$8,907
Chaffee	LaGree's	\$2,343
	Buena Vista	
Chaffee	WAL-MART SC	\$36,742
Custer	Lowe's Market	\$14,193
Fremont	SAFEWAY	\$21,318
Fremont	WAL-MART SC	\$243,956
Fremont	CITY MARKET	\$178,489
Fremont	BIG D SUPER FOODS	\$24,662
Lake	SAFEWAY	\$40,534
TOTAL	ALL	\$598,903



# Head Start

The information included in this report deals with Fremont County Head Start (FCHS) 2020-21 Program Year which runs from July 1, 2020 through June 30, 2021.



**PIR (Program Information Report)** - This data is derived from our Program Information report for the 2020-21 Program Year.

**Program Information** - FCHS operates a center-based program, 4 days a week/5 hours a day for 157 federally funded low-income children and their families. Head Start children are transported to and from the Center daily. An additional 16 children and families are serviced by funding from the state Colorado Preschool Program (CPP). The CPP children attend 4 days a week/5 hours a day. Beginning in July 2021, funding for CPP children was increased to 16 children. FCHS is funded for 157 children and continually working on increasing enrollment which is currently at 132 children.

<u>Total cumulative enrollment—139</u>	<u>Ethnicity of children</u>	<u>Health Insurance—children at end of year</u>	<u>Primary Language in Family Home</u>
78 Income below 100% of federal poverty line	3 American Indian or Alaska Native	124 Medicaid or CHP+	139 English
15 Income between 100% - 130% of federal poverty line	108 White	12 Private Insurance	0 Spanish
15 Receive TANF or SSI	12 Biracial/Multi-racial	3 Other Health Insurance	
2 Foster Children	1 Black or African American	During the 2020-21 program year FCHS had 21 children diagnosed with special needs and having an IEP (Individual Education Plan). <ul style="list-style-type: none"> <li>• 5 Speech or language impairment</li> <li>• 1 Health impairment</li> <li>• 3 Emotional disturbance</li> <li>• 1 Autism</li> <li>• 11 Non-categorically/developmental delay</li> </ul>	
26 Homeless Children	0 Asian		
5 Over-Income, enrolled after exhausting eligible applicants	0 Native Hawaiian or another Pacific Islander		
60 Enrolled for a second year	6 Chose not to answer		
	26 Hispanic or Latino origin		

- 69% of children were up-to-date on a schedule of preventive/primary health care per EPSDT.
- 77% of children were up-to-date on with completion of a professional dental exam.
- 128 children have continuous, accessible health care
- 107 children have continuous, accessible dental care
- 10 children were diagnosed by a health care professional with a chronic condition in the following categories:
  - ◊ 2 Asthma
  - ◊ 2 Severe Allergies requiring an EPI Pen
  - ◊ 1 Autism spectrum disorder
  - ◊ 2 Seizures
  - ◊ 2 Vision problems
  - ◊ 1 Diabetes
- 39 children were diagnosed with weight problems in the following categories:
  - ◊ 29 underweight
  - ◊ 3 overweight
  - ◊ 7 obese
- 128 children are up-to-date on immunizations. (92%)
  - ◊ 7 children who have a “plan” to bring immunizations current
  - ◊ 4 children with an exemption from immunizations



# Head Start (continued)

## Parent Information

125 separate families were serviced in Head Start.

## Employment:

Two Parent/Guardian homes: 67

Single Parent/Guardian families: 58

- ◇ 2 grandparents raising grandchildren
- ◇ 2 in foster care
- ◇ 1 child with a relative other than a grandparent

Currently, FCHS has 3 families with at least one parent being an active member of the US military.

- ◇ 40 families where one or both parents were employed in job training or college
- ◇ 58 families receiving WIC services
- ◇ 80 families receiving SNAP
- ◇ 4 families have a parent(s) with an advanced degree or baccalaureate degree
- ◇ 57 families have a parent(s) with an associate degree, vocational school or some college
- ◇ 57 families have a parent(s) with a high school diploma or GED
- ◇ 6 families have a parent with less than a high school education



“We worry about what a child will become tomorrow, yet we forget that he is someone today.” ~ Stacia Tauscher

Family Night events are held as follows:

September:	Open House, election of Policy Council classroom representatives
October:	STEAM Fair (Science, Technology, Engineering, Arts & Math)
November:	Nutrition
January:	Library Night
February:	Art Show
March:	Kindergarten Transition Fair
April:	Nature & Conservation
May:	Children's Program & Ice Cream Social

Many family events were held virtually this year, due to the pandemic. This virtual platform decreased the number of families participating. We were able to hold our May event in person since it is held outside and we had 227 children/families in attendance.

## Safety Town

Safety Town was not held in April 2021, due to COVID-19 restrictions. The cancelling of this event severely impacted the collection of our required non-federal share match, forcing us to request a waiver from the Office of Head Start in the amount of \$125,000. This is the second time in FCHS history that we have not been able to meet our non-federal match.



# Head Start (continued)

## PROGRAM HIGHLIGHTS

Due to COVID-19, FCHS went to remote learning for two weeks in November 2021. Teachers provided children with packets of supplies and sent activities via our online platform for children to accomplish with their parents.

### On-Going Monitoring

Head Start had a Focus Area Two monitoring during the 2020-21 program year. This review was held during March 2021. There were no areas of non-compliance, nor any areas of concern.

Previous monitoring activities reported below:

- Fiscal/ERSEA (Eligibility, Recruitment, Selection, Enrollment & Attendance)
  - ⇒ One area of non-compliance in Fiscal was found. The finding was in our Procurement procedure and has been corrected
- CLASS Observations: Held March 9-12, 2015. All classrooms in compliance and we scored in the upper 10% CLASS scores nation-wide.
- Environmental, Health & Safety: Held April 14-15, 2015. No areas of non-compliance.
- CSSR (Comprehensive Services & School Readiness): Held October 19-22, 2015. No areas of non-compliance.
- Program Governance, Leadership, Management systems: Held June 28-29, 2016. No areas of non-compliance

The most recent program self-assessment was completed in January 2021. Report on file at Fremont County Head Start. No non-compliances found.

The UAACOG annual audit receives Board approval in June and Policy Council in August. The 2020 audit had no questionable costs and is available at the UAACOG Office, 3224-A Independence Rd., Cañon City, CO 81212

### Staff serving community

Staff members continue to serve on many boards and councils in Fremont County, which assists with great collaboration efforts and prevents duplication of services. Head Start is represented on the following boards:

◇ ECHO/Family Center Board	◇ Early Childhood Action Team (RE-1 and RE-2)
◇ Fremont County Child Protection Team	◇ Early Childhood Mental Health Action Team
◇ Canon Literacy Center Board	◇ Early Childhood Behavior Team
◇ Child Fatality Review Team	◇ Communities That Care Coalition
◇ Domestic Violence Coalition	

### Funding Types:

⇒ DHHS/Administration for Children & Families—\$ 1,219,119	⇒ Canon City School District Re-1—Special needs funding - \$ 35,272
⇒ Colorado Preschool Program - \$ 99,149	⇒ USDA Reimbursement - \$ 69,000

**Expenditures:** All Federal funds were expended on day-to-day operations and direct services to children and families with the Administration limitation of 15% well under that percentage. School District funds are utilized to meet each child's IEPs, and CPP funds are used to support the children enrolled in that State program. USDA reimbursement covers the actual cost of food with Head Start funding covering food preparation expenses.

# Head Start (continued)

## School Readiness:

FCHS utilizes the Teaching Strategies GOLD assessment tool. The TS GOLD assessment system measures children's knowledge, skills, and behaviors that is most predictive of school success. Teaching Strategies GOLD aligns with the State Early Learning Standards (Colorado P-12 Standards), as well as, Head Start Child Development and Early Learning Framework. The tool has 38 objectives including two objectives related to English language acquisition. The 36 objectives are organized into nine areas of development and learning:

- ◆ Social-Emotional
- ◆ Physical
- ◆ Language
- ◆ Cognition
- ◆ Literacy
- ◆ Mathematics
- ◆ Science & Technology
- ◆ Social Studies
- ◆ Arts

The two (2) areas related to English Language acquisition are:

- ◆ Receptive Language
- ◆ Expressive Language



Children made growth in all areas including the special needs children during the fall and winter checkpoints. The growth during spring checkpoint was not as significant as years past and FCHS attributes that to children being in a distance-environment. Another contributing factor is their siblings from public school and their parents had a steep learning curve as they fulfilled the teacher role. Children returned in Fall 2021 with much lower scores than they left in the spring. Full assessment data is available at the Fremont County Head Start office, 1718 Brookside, Canon City, CO 81212



# Workforce Innovation & Opportunity

2020/2021	Fremont	Chaffee	Custer	Park **
<b>Budget Expenditures</b>	<b>\$203,406</b>	<b>\$31,851</b>	<b>\$11,036</b>	<b>\$17,143</b>

**\*\*Lake County is not part of the Upper Arkansas Workforce Region**

2020/2021 Services this includes: Workshops, Connecting Colorado Orientations, Labor Market, Resume Prep	Fremont County WFC Clients Served	Chaffee County WFC Clients Served	Custer County WFC Clients Served	Park County WFC Clients
	<b>302</b>	<b>62</b>	<b>21</b>	<b>37</b>

2020/2021 Training Services	Total Services	Entered Occupational (OC) Skills Training	Completed OC Skills Training	Intensive Services	Entered Employment
	<b>273</b>	<b>55</b>	<b>45</b>	<b>143</b>	<b>30</b>

Performance Measures PY 2020/2021			
Adult	Standard	Current	% of Standard Met
Employment 2 <sup>nd</sup> Quarter	75.08%	78%	104%
Employment 4 <sup>th</sup> Quarter	77.5%	74.19%	96%
Median Earnings	\$6,650	\$6,909	104%
Credential Rate	85%	85.71%	101%
Measurable Skills Gain	65%	84.44%	130%
Dislocated Worker	Standard	Current	% of Standard Met
Employment 2 <sup>nd</sup> Quarter	76.4%	85.71%	112%
Employment 4 <sup>th</sup> Quarter	79.6%	71.43%	90%
Median Earnings	\$6,800	\$7,197	90%
Credential Rate	74.5%	85.71%	115%
Measurable Skills Gain	58.6%	87.5%	149%
Youth	Standard	Current	% of Standard Met
Employment 2 <sup>nd</sup> Quarter	66.5%	74.07%	111%
Employment 4 <sup>th</sup> Quarter	69.5%	68%	98%
Median Earnings	\$4,500	\$4,543	101%
Credential Rate	65%	58.82%	90%
Measurable Skills Gain	58.8%	65%	111%

## WIOA

### Highlights

In 2021, numbers were down due to the pandemic. Workforce center started seeing people by appointment in July. Office doors are still closed to general public. Unemployment payments made it difficult to engage people.

UA WIOA continued the summer youth employment project. The youth crew worked on 36 projects including: Fremont County Head Start, Family Crisis Center, Humane Society, Town of Williamsburg, and UAACOG maintenance and commodities distributions. The program also assisted over 30 senior citizens with installing a privacy fence, sealing a freshly paved driveway, tree trimming, and lawn care. The investment in the community was over \$7,000. In addition to the hands on work that was accomplished, three youth received their OSHA 10 certifications.

In all, seven youth gained valuable work experience: one is now working at a trucking company in Penrose, one is working at Knecht Home Center, one had been accepted to Job Corp, one received his CNA training and license, and the other three returned to high school.



# Workforce (continued)

## SUMMARY OF SERVICES

	65 Adults	16 Dislocated Workers	31 Youth
Low income	42	12	29
Older job seekers	5	3	0
Ex-offenders	5	2	1
Single parents	11	3	5
Long-term unemployed 26 weeks or more	6	2	1
Unemployed	44	14	26
Drop-outs	8	1	8
Veterans	4	3	0
People with disabilities	2	0	2
Homeless	4	0	2
Male	28	9	17
Female	37	7	14



# Central Colorado Housing

## Home Repair Loan Program



The Home Repair loan program helps homeowners improve their energy efficiency and lower heating bills. Through this program, homeowners can upgrade windows, add insulation, repair or replace furnaces, and replace doors. The program can also help address other homeowner concerns such as plumbing problems, electrical problems, and fire mitigation (tree trimming) just to name a few. The Home Repair loan program is available to homeowners in Chaffee, Custer, Fremont, Lake, Park, and Teller Counties.

Types of housing problems we can help with:

Leaking Roof \* Electrical System \* Plumbing System \* Heating System \* Sagging Floors \* Leaking Water Line \* Septic System \* Fire Mitigation \* Crumbling Foundation Exterior/Interior Deterioration \* Cracking and Peeling Paint \* Energy Efficiency Upgrades \* Handicapped Accessibility

### Home Improvement Loans 2021:

In 2021, the program assisted 10 households in Fremont, Chaffee, and Teller Counties with a total of \$160,672 in loans. The break down of assistance is:

Fremont County — 9 loans totaling \$146,295  
Chaffee County— 1 loans totaling \$14,377

⇒ Loans to disabled individuals —7

⇒ Loans to elderly individuals — 3

## Section 8 Rental Assistance



The Housing Choice Voucher (Section 8) program provides qualified families the opportunity to live in safe, decent, and sanitary rental housing through rent subsidy. CCH works with the Colorado Division of Housing (CDOH) and Housing and Urban Development (HUD) to provide this program to the residents of Chaffee, Custer, Fremont, Huerfano, Lake, Park, and Teller Counties.

### Section 8 in 2021:

Average # of participants (vouchers) and total yearly amount of assistance per county: **295 average clients.**

#### County # of Participants and Assistance Amount/Yr.

Chaffee	32	\$157,152	Custer	13	\$56,388
Fremont	184	\$1,005,804	Lake	14	\$81,768
Park	12	\$95,976	Huerfano	12	\$32,892
Teller	31	\$234,624	<b>Total</b>		<b>\$1,664,604</b>



## Journey Home

Journey Home is Permanent Supportive Housing that we offer in partnership with Loaves and Fishes, Sol Vista, and the Fremont County Department of Human Services. Tenants have a rental subsidy, but unlike the Housing Choice Voucher Program (Section 8), the subsidy is tied to the unit not the person.

Some tenants have lived there since it opened in 2018, while others have taken advantage of the opportunity to request a Housing Choice Voucher (HCV) after a year of tenancy at Journey Home.

One tenant that requested a HCV voucher is now working full time at a job she loves and paying almost all of her rent on a rental in Fremont County. She credits her success to the helping hand and support that she received at Journey Home.



## 502 Direct Loan Program

Central Colorado Housing packages loans for USDA/Rural Development's 502 Direct Loan Program. USDA/Rural Development, through their Rural Housing Service, provides loans to enable eligible applicants to purchase homes in rural areas.



The Direct Loan Program gives families with very low and low incomes the opportunity to buy, build, rehabilitate, improve, or relocate dwellings in rural areas.

Rural Housing loans may be made to applicants who meet the low income criteria that are based on the median income in each county.

In addition to the income criteria, applicants must:

- ⇒ Have acceptable credit history
- ⇒ Have stable income
- ⇒ Have the ability to repay the loan
- ⇒ Have acceptable debt load for income level

Central Colorado Housing receives a fee of \$1,400 for every loan we package that ultimately closed by Rural Housing Service.

In 2021, Central Colorado Housing packaged 15 of the 502 Direct loan packages; 12 applications in Fremont County and 1 in each Chaffee, Teller, and Huerfano Counties.



## Housing Counseling and Education

Upper Arkansas Area Council of Governments (UAACOG) is a U.S. Department of Housing and Urban Development (HUD) Certified Housing Counseling Agency offering counseling and education in the following areas:

- ⇒ Pre-Purchase (Homebuyer) Counseling and Education
- ⇒ Post-Purchase (Homeowner) Counseling
- ⇒ ID Theft Prevention and Recovery Counseling and Education
- ⇒ Foreclosure Prevention Counseling
- ⇒ Credit/Budget (Financial) Counseling and Education
- ⇒ Rental Counseling
- ⇒ Student Loan Counseling



The Housing Counseling Program serves Chaffee, Custer, Fremont, Gunnison, Hinsdale, Lake, Park, Rio Grande, Saguache and Teller Counties.

### New Clients by County

Fremont—20	Chaffee—3
Custer—0	Lake—2
Other Counties (Homebuyer Ed only) - 17	

⇒ Homebuyer Education - Clients served - 42

## Commodities

The Commodities (Temporary Emergency Food Assistance) program provides food to eligible households in Fremont County monthly. While the available food changes from month to month, it generally consists of canned goods and other shelf stable items. This program is offered in partnership with Care and Share and the Colorado Department of Human Services.



## Drive-Up Food Distribution



In 2021, the Commodities program served 6,482 households consisting of 13,222 individuals.

The program delivered 266,992 pounds of food (or 133.5 TONS), with an estimated retail value of \$940,484 (based on area store prices).



## Self Help Housing



Since starting the program in 1999, UAACOG has completed construction on 115 homes in Fremont and Chaffee Counties.

The Self-Help Housing program provides participants the opportunity to own a never lived in, move-in ready, energy efficient, brand new home. Program participants will choose from several house plans featuring three or four bedrooms and one or two car garages. Participants will also choose their cabinets/counter tops, floor coverings, and exterior paint color. Additionally, each of the contractors who works on the homes provides a one-year warranty on workmanship.

CCH's Self-Help Housing Program is funded by the United States Department of Agriculture/Rural Development (USDA/RD) and is an Equal Opportunity Program. USDA/RD also provides the program participants' mortgages. USDA/RD's current interest rate is 3.50% with a loan term of 33 years (can be 38 years if needed). The Self-Help program does not require a down payment, and most of the closing costs can be part of the mortgage/loan. This will allow for minimal "out of pocket" upfront costs for participants.

**In January 2022, Central Colorado Housing will complete permanent financing on six new Self-Help homes in Cañon City. Three new homes will begin February 2022.**

CCH is taking applications in Cañon City and Florence, and are working toward a group in Custer County to fulfill the six remaining homes on the contract.



## Housing Navigator Program

The Housing Navigator program assists clients in locating affordable rental housing. The program helps clients get past the barriers that may have prevented them from obtaining long term housing in the past. Such barriers may include assistance in obtaining a birth certificate, photo ID, and social security card; not having internet access to fill out rental applications; and having an advocate to assist with community interaction.



⇒ Veterans: 2 current 2 Housed  
 ⇒ Youth (under 18): 99 current 59 Housed  
 ⇒ Voucher (Section 8: 20 current 18 Housed  
 ⇒ Disabled: 60 current 29 Housed

County	Current	Housed
Fremont	134	120
Chaffee	2	2
Custer	0	1
Lake	0	0
Park	1	1
Teller	1	1
Huerfano	1	0
Other	1	1

# Area Agency on Aging

## Mission:

The Upper Arkansas Area Agency on Aging (UAAAA) will assist seniors (age 60+) throughout the region in maintaining health, dignity, independence and quality of life through education, advocacy, coordination and delivery of services and programs.

## Vision:

United together to achieve a better future for our communities and the seniors we serve.

## Who is eligible?

All persons 60 years of age or older. Priority is given to those in greatest economic and social need. Whether you or someone you know is an older adult, or a caregiver concerned about the well-being and independence of an older adult, the UAAAA is here to help. The UAAAA serves communities in Lake, Chaffee, Custer and Fremont counties, and coordinates services that help older adults remain in their home – if that is their preference – aided by services such as home delivered meals, homemaker assistance, caretaker respite, personal care, and a variety of other programs & services making independent living a viable option. By making a range of options available, the UAAAA makes it possible for older individuals to choose the services and living arrangement that suit them best. Were it not for our dedicated Volunteers, programs such as home delivered meals would not be possible.

Our agency offers programs that make a difference in the lives of all older adults...from the frail older person who can only remain at home if they receive the right services, to those who are healthy and can benefit from the activities and socialization provided by community-based programs & services.

## The services available through the UAAAA fall into six broad categories:

- ◇ Information and Access Services
- ◇ Community-Based Services
- ◇ In-Home Services
- ◇ Nutrition Program
- ◇ Elder Rights
- ◇ Caregiver Support Program



**Long-Term Care (LTC) Ombudsmen** advocate the rights of residents in nursing homes and assisted living facilities, investigate and assist residents to resolve complaints. The UAAAA is fortunate to have dedicated Volunteer Ombudsmen to assist the program in achieving our goals.

**Dental and Vision Assistance** Our dental and vision assistance programs fill the gap left by Medicare / Medicaid which does not cover the expenses for these vital services. Qualified applicants may receive either a \$500 voucher for dental expenses or a \$300 voucher for vision assistance once per calendar year. This assistance increases the oral

health and vision capabilities of seniors in our service area.

**Caregiver Respite** The caregiver respite program provides a valuable service for caregivers who are caring for seniors who can no longer care for themselves. Giving the caregiver a break from 24/7 care allows for them to recharge and care for themselves during this difficult time. Our Senior Services

## Area Agency on Aging (continued)

Coordinator uses a program called "T-Cares" to assess caregivers for their emotional health and provides guidance for services that may be referred to the client for greater mental health and longevity of care for their loved ones. This program is new in 2021 and has shown great success.

**Immunization Initiative** Through a State of Colorado funding stream, we have been able to partner with Public Health to increase advertising for vaccination and booster clinics. Additionally, we are doing outreach to our homebound clients to ensure they have an opportunity for immunizations and boosters done in the home.

In addition to administering the Older Americans Act grant funds for programs & services in Lake, Chaffee, Custer and Fremont Counties, the UAAAA also receives funding from the State of Colorado to administer the Older Coloradans Programs, aka State Funding for Senior Services (SFSS). The wide range of services and funding sources managed by the UAAAA enables us to direct consumers to service choices that meet their individual needs. The agency plays a pivotal role in assessing community needs and developing programs that respond to those needs. The agency also advocates for improved services for older persons and their families.

<b>Region 13</b>					
	Totals	Counties			
		Chaffee	Custer	Fremont	Lake
2021 Expenses	\$998,438	\$239,625	\$59,906	\$599,603	\$99,884
2021 Meals Served	40,091				
Congregate	20,039	1,508	2,954	13,249	2,328
Home-Delivered	20,052	10,093	1,740	3,384	4,835
2021 Unduplicated Clients	5,300	1,510	684	2,239	867
2021 Aggregate Units*	35,233				
Total Units of All Services	44,429				

\*Aggregate Units = Information & Assistance, Legal Services, Nutrition Education, Nutrition Counseling, Case Management

LTC Ombudsman Contacts                      443  
 14 Facilities: 7 Nursing Homes & 7 Assisted Living Residences

In-kind Contributions 2021		Dollars	Hours
Congregate		\$68,168	8,662
Home-delivered		\$39,564	4,855
Caregiver		\$15,000	751
Transportation		\$9,541	1,007
Legal		\$1,789	217
Ombudsman		\$6,856	789
Total In-kind		\$140,918	16,281

## Transportation

UAACOG is the fiscal agent for 5311 funding. We administer the grant to two transit providers, Wet Mountain Valley Rotary Community Services of Custer County and Golden Shuttle/Fremont County Transit of Fremont County. Providers currently offer demand-response service in their counties and surrounding areas.

	Total	UAACOG	Wet Mountain	Fremont County Transit
Federal Funding	\$193,425		\$41,387	\$152,038
Match UAACOG	\$78,804	\$78,804		
Match Provider	\$78,804		\$13,606	\$65,197
Trips	11,447		1,450	9,997
Hours	7,280		1,473	5,806
Miles	116,781		34,759	82,022

## Community Services Block Grant

UAACOG receives the Community Services Block Grant funds for the region. UAACOG subcontracts funds to Lake and Custer counties. The funds The Federal Objective in all of the counties is Emergency Services in 2021 determined by each of the counties. UAACOG provides direct services to Fremont & Chaffee County residents. The funds are used for rent to prevent eviction, mortgage payments, utilities, food, eye glasses, prescriptions, auto repairs, dental and varies other services.

The total number of the families served in our counties in 2021 was 134.



Program	Fremont	Chaffee	Custer	Lake	Total Client	UAACOG Administration
CSBG 2021 Project 30085	\$13,195		\$4,729	\$1,500	\$19,424	\$21,450
# of Families	13		6	1	20	
CSBG 2021 Project 30132	\$23,776	\$1,825	\$5,492	\$4,914	\$36,007	\$11,772
# of Families	34	3	8	5	50	
CSBG 2021 Carry Over	\$17,448	\$1,900	\$2,146	\$1,000	\$22,494	\$22,494
# of Families	28	2	4	1	35	
Private Emergency Donation	\$18,453				\$18,453	\$1,547
# of Families	29				29	



# Central Colorado Enterprise Zone (CCEZ)

## CENTRAL COLORADO ENTERPRISE ZONE (previously Upper Arkansas E Zone)

### January 1, 2021 through December 31, 2021 Annual Report of Tax Credits

#### Business Certifications and Tax Credits

Total businesses certified by Zone Administration – 130

Total Business Tax Credits Certified by Zone Administration \$539,967

Chaffee	Custer	Fremont	Lake
\$119,201	\$36,729	\$320,615	\$25,527
41	8	61	12



#### Contributions to Eligible EZ Tax Credit Projects

Total individual contributions processed – 600

Total contributions – \$470,942

Total Estimated Tax Credits - \$117,734

	Chaffee	Custer	Fremont	Lake
Total Contributions	\$150,353	\$245	\$292,419	\$27,925
Estimated Tax Credits	\$37,588	\$61.25	\$73,104	\$6,981

# Upper Arkansas Area Development Corporation

The UAADC is a local non-profit organization created by and operating under the direction and administration of the Upper Arkansas Area Council of Governments to provide financing assistance to new and expanding for-profit businesses in these counties:

- ⇒ Chaffee
- ⇒ Lake
- ⇒ Custer
- ⇒ Fremont
- ⇒ Park
- ⇒ Teller

Each County is represented on our six-member Loan Committee Board.

UAADC financing programs are not intended to compete with or replace private sector financing. A genuine effort to secure private financing is required of all borrowers. We provide gap financing along with a bank, and direct financing without bank participation;

## UAADC & CSFS 2021 Annual Report of Loans

<u>Loan Type</u>	<u>County</u>	<u>Loan Amount</u>	<u>Jobs Created</u>
UAADC	Chaffee	\$500,000	80 FTE

### 2021 NOTES:

Due to the pandemic, federal loan programs such as PPP and EIDL, some of which were forgivable loans, were used by many small businesses. As a result, UAADC loans were down. Despite the quantity of loans being lower in 2021, the UAADC closed on the largest loan in UAADC program for a modular home manufacturing facility that was built in the region. Initially 80 full time jobs were created in year one with an additional 20 jobs to be created in year two of production.

## Expenditures by Location

### SUMMARY OF ECONOMIC IMPACT OF UAACOG PROGRAMS

The varying programs and services of UAACOG contribute to the communities of the region in both tangible and intangible ways. The intangible ways are often difficult to define but may be described as contributing to the community through participation, influence and heart. The tangible aspects can be evidenced through the economic impact to the communities. The following table contains a summary of the resources expended in the Upper Arkansas Region by community and category. The **total in-kind contributions to UAACOG for 2021 was \$353,241.62 (decrease of \$9,345.71 from 2020 attributed to COVID restrictions)** and the total direct payments made is shown below.

TOTAL VENDOR AND GROSS PAYROLL PAID IN 2021			
	VENDORS	GROSS PAYROLL	TOTAL PER CITY
Total Payments	\$3,820,972.22	\$2,392,383.68	\$6,213,355.90
Total Out-of-State payments	\$484,944.78	\$37,792.91	\$522,737.69
<b>Total CHAFFEE COUNTY</b>	<b>\$621,658.37</b>	<b>\$263,611.97</b>	<b>\$885,270.34</b>
Buena Vista	\$504,918.58	\$47,662.70	\$552,581.28
Nathrop	\$112.00	\$22,178.16	\$22,290.16
Poncha Springs	\$4,981.44	\$41,664.00	\$46,645.44
Salida	\$111,646.35	\$152,107.11	\$263,753.46
<b>Total CUSTER COUNTY</b>	<b>\$82,662.77</b>	<b>\$70,374.70</b>	<b>\$153,037.47</b>
Silver Cliff	\$692.50	\$0.00	\$692.50
Westcliffe	\$80,573.27	\$20,696.12	\$101,269.39
Wetmore	\$1,397.00	\$49,678.58	\$51,075.58
<b>Total FREMONT COUNTY</b>	<b>\$745,722.47</b>	<b>\$1,975,611.28</b>	<b>\$2,721,333.75</b>
Canon City	\$622,722.29	\$1,698,405.29	\$2,321,127.58
Coaldale	\$1,247.94	\$0.00	\$1,247.94
Cotopaxi	\$2,978.00	\$0.00	\$2,978.00
Florence	\$75,609.71	\$178,123.23	\$253,732.94
Howard	\$8,270.96	\$42,168.82	\$50,439.78
Penrose	\$33,731.88	\$56,913.94	\$90,645.82
Rockvale	\$3.70	\$0.00	\$3.70
Texas Creek	\$916.16	\$0.00	\$916.16
Williamsburg	\$241.83	\$0.00	\$241.83
<b>Total LAKE COUNTY</b>	<b>\$42,417.14</b>	<b>\$31,949.33</b>	<b>\$74,366.47</b>
Leadville	\$42,417.14	\$31,949.33	\$74,366.47
<b>Total PARK COUNTY</b>	<b>\$16,555.79</b>	<b>\$0.00</b>	<b>\$16,555.79</b>
Fairplay	\$144.48	\$0.00	\$144.48
Grant	\$16,411.31		\$16,411.31
<b>Total TELLER COUNTY</b>	<b>\$18,912.95</b>	<b>\$0.00</b>	<b>\$18,912.95</b>
Divide	\$3,250.00	\$0.00	\$3,250.00
Woodland Park	\$662.95	\$0.00	\$662.95
Florissant	\$15,000.00	\$0.00	\$15,000.00
<b>Total OTHER COUNTIES</b>	<b>\$1,808,097.95</b>	<b>\$13,043.49</b>	<b>\$1,821,141.44</b>



## DASHBOARD

Benefit	
Chaffee	\$1,382,727
Custer	\$260,592
Fremont	\$7,798,132
Lake	\$250,120
Total	\$9,691,572

Contributed	
Chaffee	\$21,301
Custer	\$5,096
Fremont	\$43,910
Lake	\$9,962
Total	\$80,269

People Served	
Chaffee	1,919
Custer	910
Fremont	11,787
Lake	1,034
Total	15,650

Return on Investment	
Chaffee	\$64.91
Custer	\$51.14
Fremont	\$177.59
Lake	\$25.11
Overall	\$120.74