# **Basic Intake Form**

Welcome! Please tell us a bit about yourself so we can offer services that best meet your needs. We ask for demographic information to meet requirements from our funders. All your personal information is confidential. Please see the attached FAQs for more information and guidance on filling out this form.

First	Name:	M.I.
Age	:	
Female Other gende	er not listed:	
1:		
oor #):	City:	
English	Other:	
ic or Latino   Not Hisp	panic or Latino	
apply:		
Alaska Native 🔲 Nati	ve Hawaiian or Pacific I	slander
nerican	te	
merican Othe	er not listed:	
,		ehold size:
t/Below	•	
e Monthly Income	Annual Income	
e Monthly Income \$1,215 \$1,643	Annual Income \$14,580 \$19,720	
	Female  Other gend 1: oor #):County: e 1:County:S (additional directions for Latino  Not Hisp apply: Alaska Native  National Merican  White Merican  Others  your household (include or below the amount of the late	county: County: e 1: County: County: County: County: County: County: Cell Phone: Cell Phone: County: C

Household Size	Monthly Income	Annual Income
1	\$1,215	\$14,580
2	\$1,643	\$19,720
3	\$2,072	\$24,860
4	\$2,500	\$30,000
For each additional person, add \$4,540 to annual income		

<b>Emergency Contact:</b>	
Primary Emergency Contact:	
Name:	
Phone:	Relationship:
Medical POA	
Are you visually impaired (can't be	corrected with glasses)?   Yes   No
Do you use any assistive devices?	Select all that apply:
☐ None ☐ Ambulatory ☐ Ca	ane Crutches Electric Scooter
☐ Walker ☐ Wheelchair ☐ Ot	her:
	ner:
Interest in Other Services:	
Health Insurance (select all that appl	y): Medicaid Medicare Other None
	t nutrition and a healthy diet?  Yes No
Would you like to hear about other	services?  Yes  No
If yes, how can we contact you? $\square$	Email Mail Phone
What services are you interested in	?
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Disclosures and Waivers	
•	egarding voluntary contributions, complaint vare that in order to receive requested services, it
· · · · · · · · · · · · · · · · · · ·	n with other departments or service provider and
I herewith give my consent to do so.	,
Signature:	Date:
For Office Use Only –	
· _ ·	please have assessor check here and sign
below)	
Filled Out By:	Date:

# Client Information and FAQs

We are so glad you found us! Please keep this information for your records.

## **Provider and Area Agency on Aging Information**

Your local Area Agency on Aging: Upper Arkansas Area Agency on Aging

#### What is an Area Agency on Aging?

We're glad you asked! The Area Agency on Aging (AAA) is a regional agency that is designated by the state to administer federal, state, and local funding to meet the needs of older adults in their community. The AAA provides programs and services to older adults and caregivers directly and through contracts with community provider agencies. AAAs also serve as advocates for older adults. 1000

#### **Service Information**

The service you are requesting is funded through the Older Americans Act (OAA) and/or Older Coloradans Act (OCA) funding. This federal and state funding helps **older adults**, **60+**, remain in their homes and communities of choice. Requests for services are processed as funds allow. We can provide you with referrals to other resources in your area, but we will not reach out to them without your permission.

### What is the purpose of this form?

We ask you to fill in this form for several reasons:

- To help us learn about you, so that we can offer services that best meet your needs.
- To help us understand the needs of older adults in our community.
- To help us show the need for funding our programs.
- To help us meet reporting requirements from our funders.

Taxpayer money funds these programs. We must prove that the funding only serves eligible clients and targets older adults and caregivers most in need of services. Income and other demographic information (e.g. gender, race, ethnicity) are collected for anonymous demographic reporting purposes. None of your personal information, such as your name or date of birth is disclosed in reporting. You have the right to refuse to provide any of the information requested on the form.

#### What happens with my information?

We enter your information into a secure state database. As you receive services, we record the services you received in the database. This helps us prove how we spent the funding and that we are serving only people age 60 and older. The database is secured to the standards outlined in Health Insurance Portability and Accountability Act (HIPAA) and Health Information Technology for Economic and Clinical Health Act (HITECH). This means your data remains safe and confidential.

### Will you sell my information?

No. We will never sell your information.

#### How do I provide feedback?

We love hearing how we can improve. Contact your service provider or your local Area Agency on Aging at **719-539-3341 or tom.mcconaghy@uaacog.com**. Because we value your input, we may at times send you a survey to ask for your feedback.

## How do I file a complaint, grievance, or appeal?

Complaint/Grievance/Appeal Procedure

You have the right to file a complaint or grievance with the organization asking you to fill out this form. If you are not satisfied with the organization's decision, you can appeal the decision to your local Area Agency on Aging (AAA), and/or the State Unit on Aging (SUA). The complete Complaint/ Grievance/ Appeal Procedures are available upon request by contacting your local AAA and/or the SUA

Upper Arkansas Area Agency on Aging 139 E 3<sup>rd</sup> St Salida CO 81201 719-539-3341 Tom.mcconaghy@uaacog.com

Colorado Department of Human Services, State Unit on Aging 1575 Sherman St, 10<sup>th</sup> Floor Denver CO 80203 303-866-2800

#### Can I donate?

We accept donations and gifts to contribute towards the cost of services and to support our efforts. Every dollar we receive goes back into the programs and services. Donations are voluntary and are not required to receive services. You can send your donations to UAACOG, 139 E 3<sup>rd</sup> St, Salida CO 81201

#### What other resources are available?

Feel free to reach out to your Area Agency on Aging to get more information about the services available in your region. We love to help!

Services available in our region include financial aid for dental and vision, in-home safety-related repairs, meals on wheels, congregate meals, in-home assistance, respite services, and legal services.

You can also call the statewide Aging and Disability Resources for Colorado (ADRC) for information about resources in your area: 1-844-COL-ADRC / 1-844-265-2372

#### How can I help?

We couldn't meet the needs of older adults in our communities without the amazing help from volunteers and members of our Regional Advisory Councils. Reach out to ether your provider or your AAA to see how you can help make a difference in the lives of older adults in our community.